# v1.10.3 Live Update

> [Completed] The v1.10.3 update is live on Secura Origins and Secura Horizon. The veteran reward change applies to Secura Origins only. No client update is needed.

# What's New

## Secura Origins: veteran rewards come back when you delete a character

- **Deleting a character frees its rewards**: on Secura Origins, when you delete a character, the veteran rewards that character claimed (once-per-account items and events) become available again. Your next Origins character can claim them as if it were your first character there.
- **One-time cleanup**: rewards claimed by Origins characters that were deleted before this update were freed as well.
- **Secura Horizon is unchanged.**

## Reward window

- The veteran reward window now opens at your next login while a reward is waiting for you. It does not open in the tutorial or while in space, and choosing "ask later" delays it.
- Type `/claimVeteranReward` to open the window at any time.
- Events with nothing left to claim are no longer offered on Origins.

# How it works on Origins

Rewards you claim on Origins belong to the character that claimed them. They are no-trade, and items made from reward crates or kits are no-trade too. Reward structures stay with the claiming character. A reward can be kept in your own inventory, your bank or a house you own, but cannot be moved to containers owned by other characters.

| Reward | Behavior on Origins |
| --- | --- |
| Most veteran rewards | Freed again when you delete the character that claimed them |
| 100k Resource Crate | Stays one per account; deleting a character does not free it |

# FAQ

**I deleted my character with the BARC speeder. Can I claim it again?** Yes, on Secura Origins. Delete the character and claim the reward on your next Origins character.

**Does this apply to Secura Horizon?** No. Horizon works as before.

**I cannot see the reward window.** Log in again, or type `/claimVeteranReward`. It stays closed in the tutorial and in space.

**Can I restore a deleted character and keep its rewards?** If a restore is done by customer support, the restored character keeps its rewards even if another character claimed them again. Please do not rely on this.

**Why can I not claim a reward on a ship or a house?** Ship storage and houses where you are an admin but not the owner do not accept rewards. Use your inventory, bank or your own house.

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Revision #1
Created 2026-11-13 18:58:16 UTC by claude-bot
Updated 2026-11-13 18:58:16 UTC by claude-bot